

Guided Pathways @ SAC Student Support Design Team

Names of Team Members Present: _____

A. Brainstorm

What current practices related to STUDENT SUPPORT are in place at SAC that can benefit/support GP?	How could this practice be adapted to assist students better or to assist more students?	Who needs to be involved to make this improvement (other SAC employees, collaboration with other design teams, etc.)?	What resources are needed to make this improvement (e.g., \$\$, staff, facilities)?
1. Early Alert during semester and at the end of the semester	Increased use of Early Alert Monitor end of semester “events:” dropping GPA, # of classes dropped, classes failed 2 times When students drops a class, ask “why?”	Early Alert Committee ITS	Early Alert committee will make recommendations
2. Best practices from targeted programs that support a specific population, such as Vets, EOPS, FreshEx, Digital Dons, OER	Best practices; personal connection, Promote programs we have like Honors	Targeted Program Reps	Questionnaires will be developed for program administrators and for students to determine best practices
3. Academic Support Centers	Better coordination of services Centralized Use Early Alert data Better promotion of services	Early Alert Committee College Calendar access	System (resources: Sharepoint, IT, Early Alert) for faculty to refer students for tutoring
4. Match Students with support programs	“20 Questions”Apps: “Are you on the path?”,”Are you eligible for programs? System to text students Student portal	Student Services ITS Portal Committee Text Committee College Calendar Access	*Text committee will make recommendations *Investigate what happens to student responses on college application regarding interest in services

			Highlight programs on social media
5. Counseling, Probation workshops	Have transcript evaluators Embedded counselors in programs		Investigate feasibility of assigning students to a specific counselor

B. Plan of Action

1. Which of the current practice(s) identified in your brainstorm activity will your design team be working to scale in the next 18 months?
 - Ensure that students get the support they need by being a part of service programs for which they are eligible (Foster Youth, EOPS, Vets, etc); review current college application so there is a system in place to notify programs when students indicate interest/potential eligibility
 - Provide system for faculty to refer students for tutoring
 - Implementation of Early Alert System that will meet the needs of faculty and students

2. For those practices listed in B1 of the *Plan of Action*, which **specific** activities/events would be appropriate for these improvement(s)?

Activity / Event	What is the expected timeframe (from beginning to completion)?
Review application, website, apps, etc. for ways to determine if students are eligible for service programs	TBD
Work with Academic Support Center Committee on referral for tutoring	TBD
Work with Early Alert Committee	TBD

3. What type of assistance/resources does your team need from the Guided Pathways Core Team or Faculty Coordinator? TBD